



Corporate Quality Policy

企业质量方针

One of C&K's top core values is to provide superior quality product and services to our Customers, providing them with full satisfaction in their experiences with C&K.

C&K 的核心价值之一是为客户提供优质的产品和服务，使他们对与 C&K 的合作过程充分满意。

We recognize this can only be achieved through a comprehensive approach, involving every one in the company, on a daily basis.

我们认识到这只能通过一种全面的方法，并需要公司的每个人每天的参与来实现。

The approach is built on the following two pillars:

该方法建立于以下两个支柱上:

Processes and organization

过程和架构

- A structured process for developing new products, new processes and all major projects, based on Value Based Product Development.
以价值为基础的产品开发，结构化包括开发新产品、新流程和所有主要项目的流程。
- Total accountability at every employee level.
每一个员工层面的总体问责制。
- Every member of the company should be provided the possibility to raise any new idea and implement it whenever possible.
公司的每位成员都能提出任何新的想法，并在可能的情况下执行。
- A real partnership with our Suppliers, working as a network to share expectations, best practices and ideas.
与我们的供应商建立真正的伙伴关系，在工作联网分享期望、最佳实践和想法。
- A continuous improvement system, implemented on all our processes, with daily review by management and cascading issues to the right technical or management level.
在所有流程上实施的持续改进系统，每天由管理层审查，并将问题级联到相关的技术人员或管理层。

Core tools 核心工具

- Top 5 daily review in all production areas, including Quality and Logistics, in order to control quality, delivery and efficiency on a daily basis.
每天审核在所有生产领域（包括质量和物流）的前 5 名，以便控制质量、交付和效率。
- Lean Manufacturing tools in order to reduce inventories, simplify and speed up processes.
精益生产工具以减少库存，简化和加快过程。
- Six Sigma methodology, with the support of trained Black Belts, in order to handle major improvement projects.
在受过训练的黑带的支持下，利用六西格玛方法以处理重大改进项目。
- Comprehensive MRP system, from commercial forecast to customer delivery, in order to control full Supply Chain.
全面的 MRP 系统，从商业预测到客户交付，以控制整个供应链。
- Business Continuity Planning programs, in order to secure our customers, avoiding any disruption of our Supply Chain.
业务持续性规划计划，令我们的客户放心，避免中断我们的供应链。
- Documentation Control through ENOVIA system.
通过 ENOVIA 系统进行文档控制。

Lars Brickenkamp, Chief Executive Off
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